

2019

SERVICE CALENDAR ENCLOSED

GARBAGE / RECYCLING • GREEN WASTE • SPRING CLEANUP • UNIVERSAL WASTE

YOUR GUIDE TO SOLID WASTE SERVICES



Make sure cans are **5 feet apart** and out by **6 AM**
Cans are serviced on **ALL** holidays



CITY OF LINCOLN
PUBLIC SERVICES
SOLID WASTE
(916) 434-2450

Dear Resident:

Dear City of Lincoln Resident:

Dear City of Lincoln Resident:

The City of Lincoln appreciates your business year-round and would like to take the opportunity to thank you for being a great customer. We have a few friendly reminders about trash, recycling, and green waste that we wanted to share with you so that you are better equipped with information in 2019.

Friendly Reminders:

- The Solid Waste Department operates every single day of the year, including all holidays. There are no exceptions.
- Please place your garbage and green waste cans at the curb no later than 6 a.m. on your scheduled service day or the night before.
- Garbage and green waste cans should be at least 5 feet apart from each other so that the arms of the truck can access them in a safe manner.
- Please ensure that your cans have enough distance between them and other cars or other items on the street. It is the customer's responsibility to make sure the can is placed appropriately for service.
- Cans should not be over-filled with items. The lid must be able to close over the can and the contents **must fall freely from the can**. Over-stuffed cans will not be serviced and will be tagged with a note.
- Garbage is picked up every week. Green waste is picked up every other week. Customers are divided into two groups, blue and yellow, and follow an alternating schedule for green waste service. Visit the City's website at www.lincolncalifornia.gov to find out your color or call us at 916-434-2450.
- You can request an extra pickup of trash or green waste for \$15 per can. Extra charges can be made to the account by the authorized owner listed on the account **only**. Other callers must pay for the extra charge separately.
- Universal Waste material including: electronics, oil filters, and Fats/Oils/Grease (FOG) can be picked up curbside at no charge to residents. This service is offered on Wednesdays by appointment only. Call 916-434-2450 to schedule your next pickup of Universal Waste.
- The City offers pickup of your bagged leaves on Thursdays during the month of December. Simply call the Public Services Department at 916-434-2450 to schedule a pickup.
- The City continues to offer cardboard recycling bins at Joiner Park and the Twelve Bridges Library. Please do not leave cardboard on the ground or against the bin. This is illegal dumping. If the bins are full, please return with your cardboard at another time.
- For additional recycling information, please visit recyclinginlincoln.com.

Thank you and have a great year! We appreciate your business.

Solid Waste Department

BASIC SERVICES

Residents receive the following basic services:

Garbage Collection - 96 - gallon container service is provided on a weekly basis.

Green Waste Collection - 96 - gallon container; green waste is collected on an alternating week basis. The collection schedule is included at the back of the Guide to Solid Waste Services.

Annual Spring Cleanup - a once-a-year service for City residents for bulky items. The next one is on May 4th, 2019 at the City's lot on Airport Road.

Free Universal Waste and FOG (Fats, Oils, and Grease) Collection Service - call Public Services at (916) 434-2450 to schedule a pick up date.

Billing Questions

For questions regarding your **account**, please contact Utility Billing at **(916) 434-2430** between 8 a.m. and 5 p.m., Monday through Friday.

Service Questions

For questions regarding your designated collection day, please call Public Services at **(916) 434-2450** between 8 a.m. and 5 p.m., Monday through Friday.

HOLIDAY SERVICES

Garbage and/or green waste is picked up on **all** holidays, even if the holiday falls on a weekday. However, *it may be picked up at a different time of day than usual.* Please make sure containers are placed at the curb by *6 a.m. or the night before.*

SPECIAL SERVICES

Missed Collection

For missed collection, call (916) 434-2450.

Missed collection calls will only be accepted up to 48 hours from the scheduled pick up day. A \$15.00 fee will be assessed for return pickups.

Extra Collection

If your container is full before or after collection day, please call (916) 434-2450 to request extra pickup service for an added charge.*

***EXTRA FEES WILL APPLY FOR EXTRA PICKUP AND/OR RETURN SERVICE REQUESTS.**

Requests for special service must be requested by the bill-paying homeowner/tenant whose name appears on the account only. All requests will be verified.

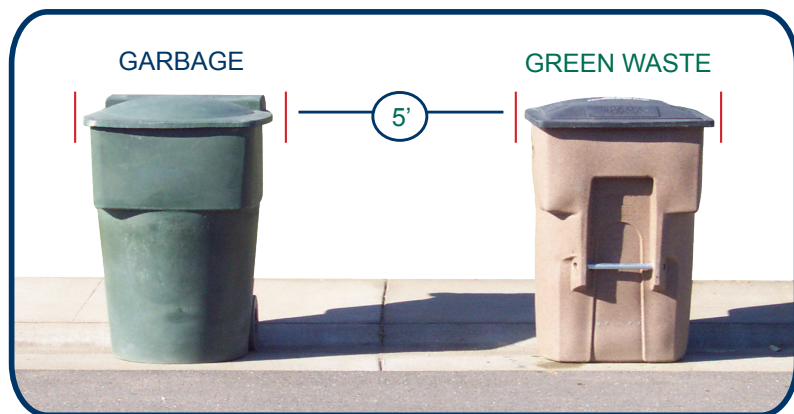
CONTAINER PLACEMENT

Containers must be at street-side no later than **6 a.m.** on your scheduled service day, including holidays.

Listed below are guidelines for street-side container placement:

- Place containers at street-side (not on the sidewalk) with the handles facing the house.
- Do not block pedestrian traffic.
- Place containers at least **five (5) feet** apart from one another.
- Keep containers a **minimum of six (6) feet away** from cars, boats, and other stationary objects to avoid risk of private property damage.

Once containers are serviced on collection day, please remove them from the street. The appearance of neighborhoods greatly improves when residents store containers in their side or back yard.



OTHER IMPORTANT SERVICE INFORMATION

- Materials must fall freely from the container(s) when dumped.
- Container will not be picked up if it is:
 - Overfull
 - Not completely closed
 - Not at street side by 6 a.m.
 - Inaccessible
 - Contains unacceptable materials.
- **Please bag all trash to avoid spilling during collection.**

2019 Service Schedule

HOUSEHOLD WASTE: The garbage container will be serviced every week on your regular collection day.

GREEN WASTE: The green waste container will be serviced on alternating weeks, according to the blue and yellow scheme below. For more information, or to find out your color, visit www.lincolncga.gov/trashomatic or call (916) 434-2450.

Garbage and green waste are serviced on ALL holidays

JANUARY 2019

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

FEBRUARY 2019

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

MARCH 2019

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31						

APRIL 2019

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21	22	23	24	25	26	27
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MAY 2019

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JUNE 2019

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JULY 2019

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AUGUST 2019

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SEPTEMBER 2019

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29	30					

OCTOBER 2019

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NOVEMBER 2019

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DECEMBER 2019

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22	23	24	25	26	27	28
29	30	31				

Questions? Call (916) 434-2450 or visit www.lincolncga.gov

City of Lincoln
600 Sixth Street
Lincoln, CA 95648

PRSRT STD
U.S. POSTAGE
PAID
MMS

Important:

2019 Guide to Solid Waste Services

New information on FOG (Fats, Oils, and Grease) program inside.